

TalentSmart is here to support you.

Benefits of your certification include:

- **Trainer Consultations:** Access to senior staff at TalentSmart for your design and delivery questions, to ensure your learners have the best experience possible
- **Open invitation to “refresh”** and attend additional certifications for free! Experience curriculum updates and share ideas with colleagues
- **Four complimentary** TalentSmart EQ assessments for you to experience or share with your organization (\$800 value)



Emotional Intelligence. It's a Skill. It Can Be Developed. We Show You How.



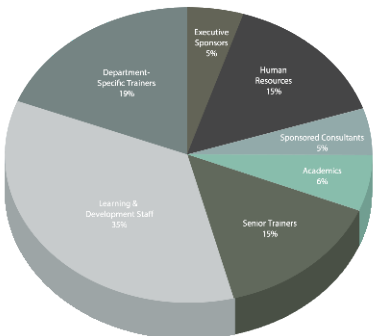
Schedule & Registration

TalentSmart Emotional Intelligence Level 1 and Level 2 programs are each two days, and held back-to-back over four days.

- If you attend both levels back-to-back, you can enjoy a discounted rate of \$6,995 (save \$1,000).



Who Attends



“Through the TalentSmart Emotional Intelligence program, I am now able to equip our partners with the tools not only to better understand their own EQ but also how to use and apply it to be a more impactful leader and productive partner.”

Tara Delaney, Starbucks

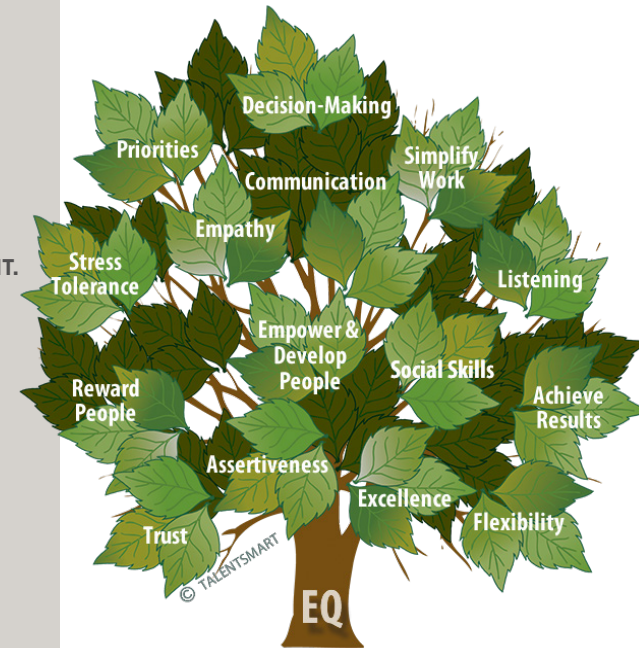


TalentSmart Emotional Intelligence Train-the-Trainer:

- **SCIENCE MADE SIMPLE.** Based in science, but adapted to be simple and engaging
- **ACTIVE AND EXPERIENTIAL.** Uses the latest in instructional design for hands-on learning
- **FOCUSED ON SKILL DEVELOPMENT.** Teaches practical strategies for increasing EQ skills
- **THE FOUNDATION.** A program that will enhance, not conflict with, your existing leadership and development initiatives
- **OUR SPECIALTY.** EQ is all we do. We have spent 19 years developing and testing curriculum, and use only what works best

Two Programs to Fit Your Needs.

SEE INSIDE FOR DETAILS



Emotional intelligence is the foundation for critical skills.

To register and learn more about the program,
CALL US TODAY!
 858.509.0582

MASTERING EMOTIONAL INTELLIGENCE® LEVEL 1

Day 1: Experience Mastering Emotional Intelligence - Level 1 as a participant

Learning Objectives:

- **Introduction to EQ** - Learn about the biological basis for EQ and the essentials of the four core-skill model
- **Why EQ Matters** - Understand the business case, including the critical link between EQ and performance
- **Measuring Your EQ** - Debrief your results from the Emotional Intelligence Appraisal® Me Edition
- **Observe EQ in Action** - Deepen awareness of what EQ looks like and sounds like on the job
- **Create EQ Action Plan** - Incorporate proven strategies to take new, improved behaviors with you back to the job

Day 2: Learn to facilitate this compelling, one-day program

Learning Objectives:

- Prepare for your first session
- Pour over substantive leader materials
- Lead discussions using Hollywood movie clips
- Learn to debrief the Emotional Intelligence Appraisal® Me Edition
- Get your EQ questions answered about guiding EQ skill development

*** With Level 1, You'll Receive:**



- * Everything you need to facilitate a Mastering Emotional Intelligence® - Level 1 or Level 2 program
- * Access to participant licenses (available only to certified trainers) and a license to use Hollywood movie clips

MASTERING EMOTIONAL INTELLIGENCE® LEVEL 2

Day 3: Experience Mastering Emotional Intelligence - Level 2 as a participant

Learning Objectives:

- **Self-Awareness** - Master the emotions that have a negative impact on your decision-making and behavior
- **Self-Management** - Squash negative self-talk and achieve new levels of self-control
- **My Current EQ** - Discover how others view your EQ with the Emotional Intelligence Appraisal® Multi-Rater Edition, and create an EQ Action Plan
- **Social Awareness** - Develop the critical listening and observational skills that truly put you in the other person's shoes
- **Relationship Management** - Master the emotional component of conflict for improved relationships and teamwork

Day 4: Learn to facilitate this in-depth, one-day program

Learning Objectives:

- Dive deeply into the four core-skills, so you can guide learner EQ strategy practice and skill development
- Review session designs and agendas with the Emotional Intelligence Appraisal® Multi-Rater Edition, 360 Edition, and Me Retest Edition
- Lead discussions using Hollywood movie clips
- Build an EQ Learning Plan to maximize Mastering EQ Level 1 and Level 2

*** With Level 2, You'll Receive:**

